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| **Use Case Name:** | Create Agent Account |
| Related Requirements |  |
| Goal in Context | Successfully create an agent account |
| Preconditions | 1. Agent is currently employed at Cougar Path Travel  2. Agent has:  A Name  An Address of Residency  A Phone Number  An ID Number  A Password used to log onto the system |
| Successful End Condition | The new agent account is created and stored |
| Failed End Condition | The agent account is not successfully created or stored |
| Primary Actor(s) | Manager  Agent  EFL Database |
| Secondary Actor(s) |  |
| Trigger | Agent is hired at Cougar Path Travel |

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| **Main Flow** | **Step** | **Action** |
|  | 1 | New agent is hired |
|  | 2 | Agent is trained by manager |
|  | 3 | Manager queries agent for required information |
|  | 4 | Agent provides information |
|  | 5 | Manager puts information into computer |
|  | 6 | Manager saves new agent account to EFL database, finishing the creation of a new agent account |
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| **Extensions** | **Step** | **Branching Action** |
|  | 5.1 | Manager puts agent’s personal information into the system |
|  | 5.2 | Manager creates a unique ID number and system log in password for the new agent |
|  | 5.3 | Go to Step 6 |
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